

## Cookies used by eFront

**PHPSESSID** - The PHP Session cookie. Used by the system to identify a user that is logged in. This cookie expires when the browser session terminates.

**support\_pdf** - A boolean that indicates whether the client supports native PDF preview. Expires when the browser session terminates.

**CartId** - A numeric identifier for the catalogue cart that is used to link visiting customers with actual users, once they sign in. Expires in **7 days** .

**c\_request** - A URL, used to satisfy deep-linking requests for returning users. Expires in 5 minutes.

**ef\_submit\_users** - A URL, stores the user's preference for a returning URL when creating a user. Expires when the browser session terminates.

**ef\_user** - Contains a hash code that is used to implement the optional “remember me” operations for returning users. Expires in **1 month** .

**bypass\_skill\_test** - An integer that stores the user's preference in regards to when a skill-gap test should be taken. Expires in **24 hours** .

**MyCoursesPersonalization** - Stores the expand/collapse state of the “my courses” list for a user. Expires when the browser session terminates.

**cookieTableRows , collapsed , navbar\_hidden , side\_hidden , theme\_page\_id** - These cookies are set by the client (not the server), and hold information on the user’s system appearance settings. They expire when the browser session terminates.

**announcement\_** - A boolean that defines whether a user has selected to hide an announcement. Set by the client, it expires when the browser session terminates.

**cookie\_old\_browser\_main** - A boolean that is used to display a message to the user suggesting they update their browser version, if an old, with limited support browser version is detected. Expires in **1 month** .

**SimpleSAMLAuthToken , SimpleSAMLSessionID** - These cookies are used as part of the system’s SAML authentication process that enables users to remain logged in and allows the system to track unique login sessions. They expire when the browser session terminates.

### To be introduced:

**selected\_language** - Users are allowed to select a language prior to their login to the

system. Set by the client, this cookie holds that language's information. It expires upon browser session termination.

## Cookies used by easyLMS

**Name:** JSESSIONID

**Provider:** New Relic

**Purpose:** storing a session identifier so New Relic monitor can monitor the performance of our application

**Process:** until the browser is closed

**Type:** HTTP

**Location:** Admin interface & Participant interface

**Name:** gat & gid & \_ga

**Provider:** Google

**Purpose:** Used to differentiate between users

**Process:** 2 days

**Type:** HTTP

**Location:** Admin interface & Participant interface (this will soon be removed from the participant interface)

**Name:** Crisp

**Provider:** Crisp

amplitude\_id\_fa4974f121eaf6df9833693e99263781crisp.chat

crisp-client%2Fsession%2F-JzqEmX56venQuQw4YV8

GA1.2.275035234.1590671590

df7d5211c5c88b8f317a6dc70bff02b6d1590671590

crisp-client%2Fsession%2F7a70678f-84e0-4a02-84ce-d12b72194c26

**Purpose:** Used to bind a visitor to a chat session to make providing help by our support agents possible

**Process:** Cookies have a default expiration time of 6 months, which is renewed if and when the user comes back to the website and loads the chatbox.

**Type:** HTTP and local storage

**Location:** Admin interface

## Functional cookies by Easy LMS

**Name:** PHPSESSID

**Provider:** Easy LMS

**Purpose:** To store data of the participant needed during their session for our application to work

**Process:** until the browser is closed

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**Type:** HTTP

**Location:** Admin interface & Participant interface

**Name:** darkMode

**Provider:** Easy LMS

**Purpose:** To store the setting for the Dark Mode theme

**Process:** This cookie has a default expiration time of 1 year, which is renewed if and when the user saves their profile settings.

**Type:** HTTP

**Location:** Admin interface

## Cookies used by GoToWebinar